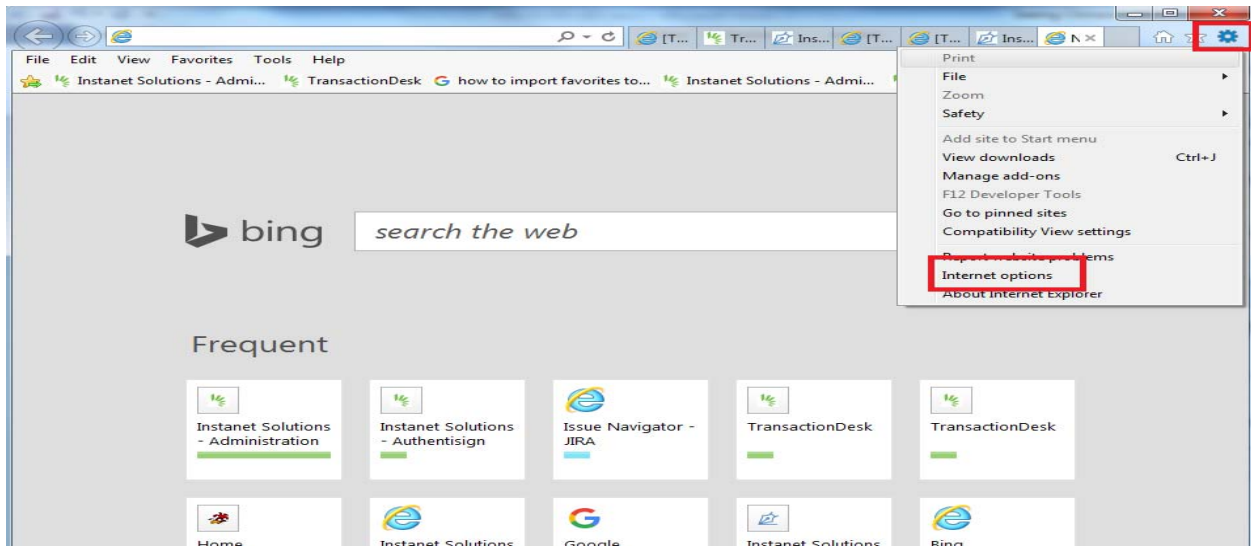


Chinese Characters are showing up on TD2

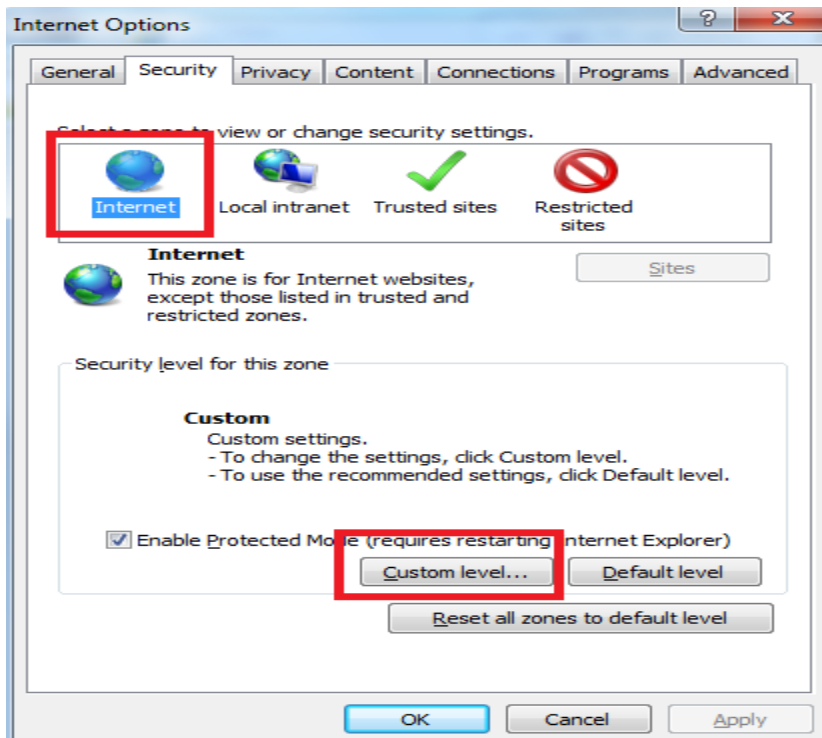
This is a browser setting issue and is relatively easy to solve. Just follow the steps below

Internet Explorer

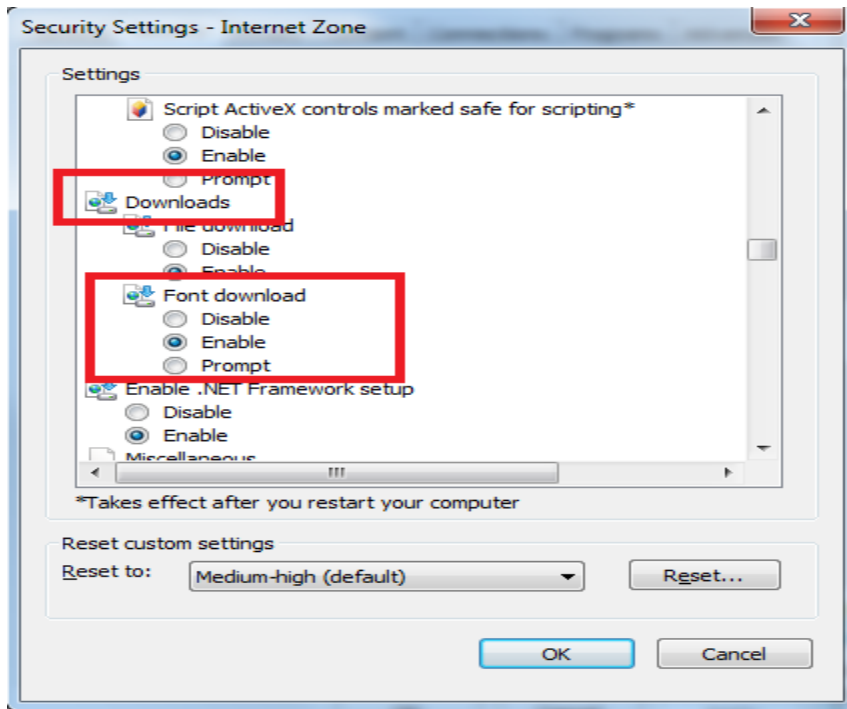
Open IE and hit the gear looking icon in the upper right hand corner and hit internet options, if you do not see the gear icon, then hit the “Alt” button on the left hand side of their keyboard, this will show menu options at the top, you can just hit tools – internet options



Now hit the security tab and then select Internet so it is highlighted and hit custom level,

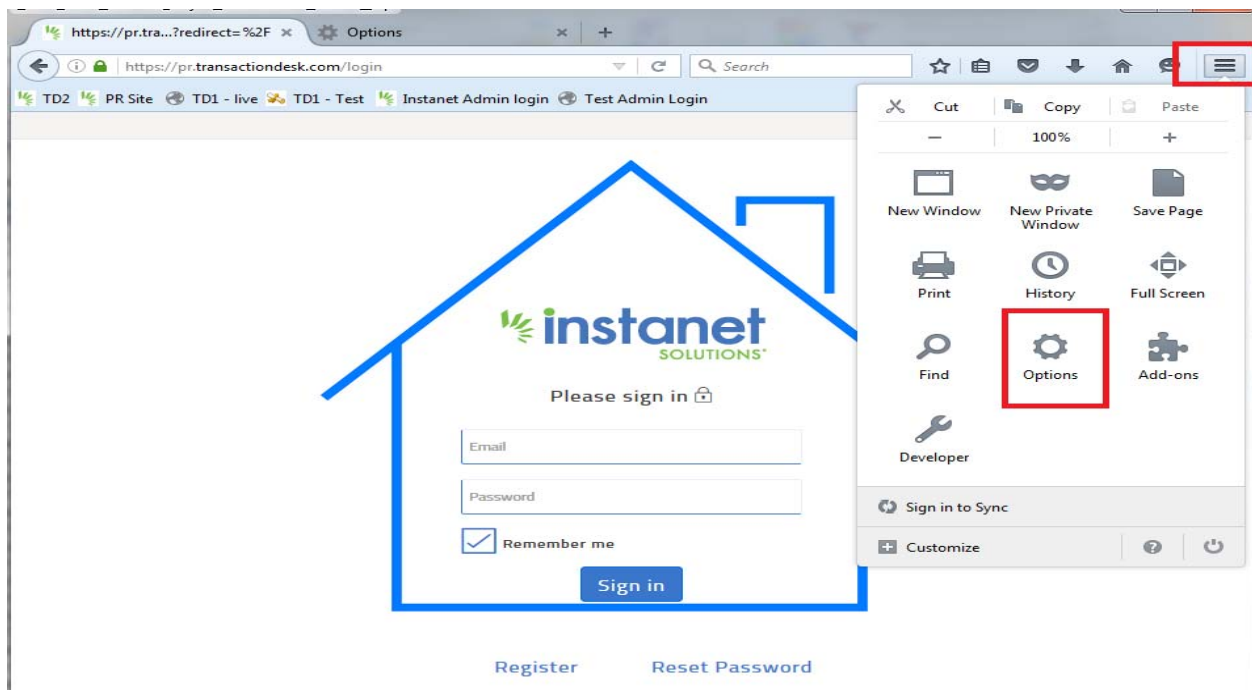


Now scroll down the list until you see a section called Downloads and then hit enable for the Font Download, and hit ok. Now refresh the page and you should see proper text now.

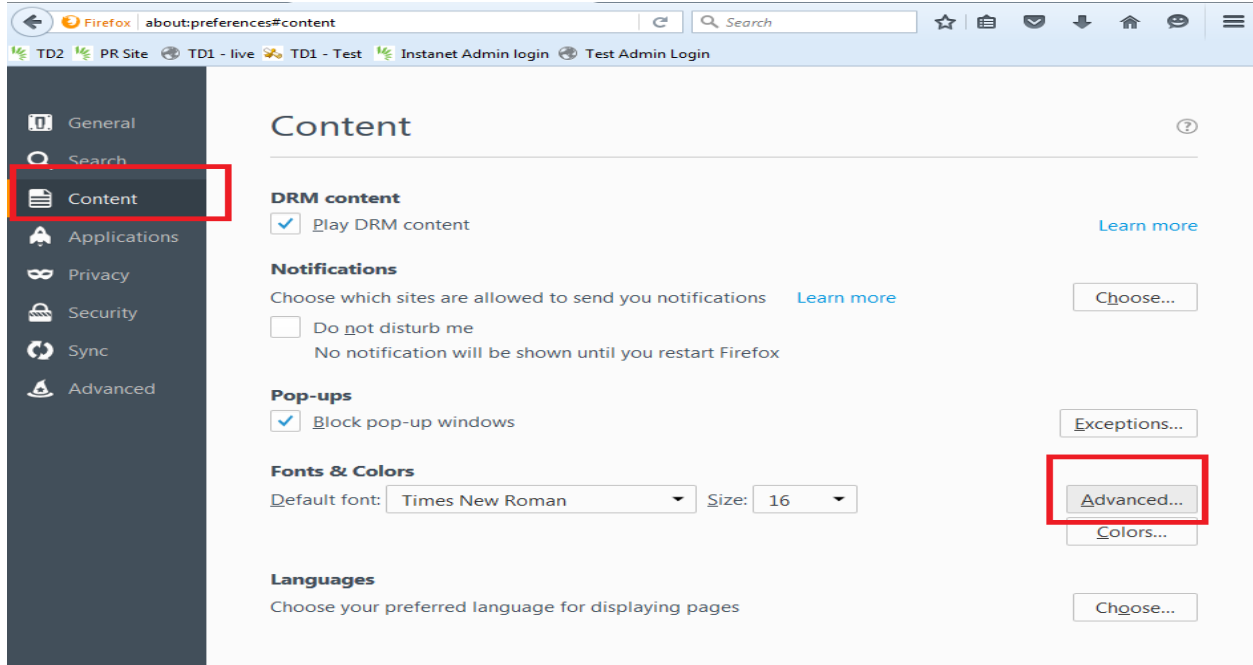


Mozilla Firefox

When in Firefox hit the button in the top right hand corner looks like three horizontal lines



Now click content on the left hand side and hit the advanced button



Now make sure the option for “Allow pages to choose their own fonts, instead of my selections above” is checked off and hit OK, now close Firefox and re-open it and go back to the site and it should be fine.

